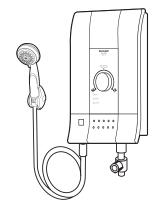
# **SHARP OPERATION MANUAL**



# ELECTRIC WATER HEATER MODEL WH-236E WH-239EP WH-246E

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#### Please see the date of manufacture marked on the product

REV.1-2560

Thank you for your trust in products of Thai City Electric Co., Ltd. In order to use electric water heater in efficiency way. Please read

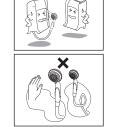
the instructions manual carefully before using this appliance.

**USAGE PRECAUTIONS** 

Please read the warning and cautions carefully before using this appliance and comply strictly for your own safety and to prevent the damage that may occur on your property.

# WARNING

- 1 Always turn off the main breaker before making any repairs to your electric water
- 2 Do not install water valve or faucet at hot water outlet.
- 3 Do not spray water to the electric water heater or put wet towels on it.
- 4 Do not cover the shower head with hands or towels or fold the shower hose.



Water outlet

Water inle

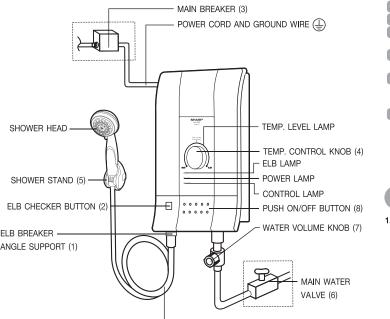
Water valve

# CAUTIONS

- 1 If you see the light within your house is flashing from time to time while showering due to irregularity of electricity, the water temperature may change and this is not unusual.
- 2 In case that using other faucet at the same as using electric water heater (common main water pipe), the water pressure and flow may be reduced and it may casue higher water temperature. This is not unusaual. You should adjust water volume knob or reset temp.control knob in appropriate way.
- In the event of thunder and lightning storm, turn off the main breaker to prevent the damage that may occur on this appliance.
- 4 In the event that ELB light (green) is shut off while electric water heater is operating, lift ELB switch up completely. However, if ELB light (green) still off, turn off this appliance by press the PUSH ON/OFF button then contact your SHARP service facility or SHARP dealer.
- 5 Close supervision is necessary in order to check on the water temperature when used by children, elderly, patients and disabled
- 6 If water has stopped flowing, turn off the PUSH ON/OFF button and ensure that there is no light on the power lamp (red) and ELB lamp indicator, (To prevent water flow when the unit is unattended after normal operation of water supply).
- 7 While we using a product if that is stop working immediately as we do not know the cause, please inform the SHARP service center for proceed to repair.

# **DESCRIPTION OF PARTS**

Equipments within dashed border must be purchased separately



SHOWER HOSE

# SPECIFIC INFORMATION

Model	WH-236E	WH-239EP	WH-246E	
Rated voltage (V)		220		
Rated frequency (Hz)		50		
Power consumption (W)	3,500		4,500	
Water supply system		Single point		
Water temperature control	Electronic	Electronic control automatic constant		
	temperature -	approximately 50	°C (Maximum)*	
Minimum pressure	0.0	0.02 MPa**(0.21 Bar)		
Maximum pressure	0.34 MPa**(3.39 Bar)			
Product dimension (WxHxD) (mm.)		236 x 378 x 86		
IP number		IP25		
Weight (Kg.)		2.4		

Note: \* Temperature of inlet water is approximately 25°C and flow rate is 2.3 liters/min. \*\* 1 MPa (Megapascal) = 10.2 Kilograms/Square centimeter.

## **USING YOUR ELECTRIC WATER HEATER**

The installation must only be carried out by the company's expert or authorized dealers. For safety reason, a ground wire existence should be verified after the water heater

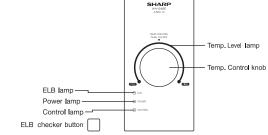
- 1 Open the main water valve (6) from the home main water pipe.
- Open the main breaker switch (3)
- Push the ELB breaker (1) up to activate the heater electrical system.
- Press the PUSH ON/OFF button (8) on the heater. Normal temperature water will flow and the ELB lamp indicator (green) will illuminate. 5 Turn the water volume knob (7) clockwise or counterclockwise to increase or decrease water
- from the shower head (see the water volume knob detail in adjustment water temperature) 6 Press the temp. control knob (4) and turn knob to adjust the desired temperature. The temperature
- level lamp will illuminate following the turning. The power lamp (red) will be illuminated and the warm water will flow from the shower head (see the detail in water temperature adjustment). 7 After use, press the PUSH ON/OFF button (8) to shut the heater off and water will stop flowing and the electricity will be cut. For the next use, just simply press the PUSH ON/OFF button (8)

Notice: In case of electricity or tap water outage while using, always press the PUSH ON/OFF button (8) to stop operation before leaving the bathroom.

#### ADJUSTMENT WATER TEMPERATURE

and the water will flow at the prevailing volume and temperature.

- 1. To use the temp. control knob, turn the knob clockwise and observe the temperature level lamp. 1.1 If the temperature level lamp does not show, the water will flow at the normal temperature.
- 1.2 The warm water temperature starts from LOW (the temperature level lamp is yellow) to HIGH (the temperature level lamp is red). The water temperature is approximately 50 °C.
- 1.3 The control lamp flashing when the power lamp is on means the preset temperature is higher than water temperature from the main water valve. Gradually reduce the temperature until the
- 1.4 The control lamp and the power lamp are on means the flowing water reaches the preset
- 1.5 The control lamp flashing when the power lamp is off means the flowing water is hotter than the preset temperature.



### 2. Using the water volume knob.

- Turn the knob clockwise to increase water volume.
- Turn the knob counterclockwise to decrease volume.
- 3. Using the PUSH ON/OFF button.
- Press the PUSH ON/OFF button and the ELB lamp indicator will illuminate and water will flow from the shower head, press the button again to turn off the heater.

# USING YOUR SHOWER

Shower heads allow users to adjust into 3 types by simply twisting the shower head cover as shown in the picture.







# **INSTALLATION GUIDES**

Installation this unit should be done by qualified technician only. Please make an inquiry from SHARP service facility or dealer.

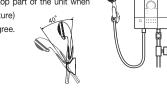
- Warning: The ground wire must be installed with the electric water heater.
  - Must connect the ground wire from the position of connecting ground wire on the base of product to go down the earth always.

#### 1. BEFORE INSTALLATION

- 1.1 Please check water pressure before operating this unit. The minimum water pressure is 0.02 MPa (0.21 Bar). The maximum water pressure is 0.34 MPa (3.39 Bar).
- Please follow the picture below to check water pressure. Water shall overflow at the end of the tube within 2.3 meters above the faucet.
- 1.2 Parts list provided in the box include: Electric water heater unit, shower head, shower hose, shower stand, water volume knob, filter gasket, rubber gasket (1 piece), screw (6 pieces), wall anchor (6 pieces), operation manual and warranty card.

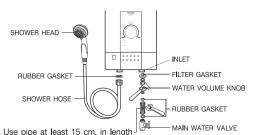
### 2. INSTALLATION THE UNIT

- Preparing installation area.
- The unit must be mounted to the wall in a vertical position only. (See in the picture)
- Leave this unit away from the wall for both sides more than 200 millimeters. (Page 16)
- The minimum height of 1.50 meters to the lower edge of the unit must be observed.
- 2.2 Removing the unit cover.
- Remove the screw underneath the unit.
- Open the cover by lifting from the bottom.
- 2.3 Mounting the unit to the wall. Drill two 6 millimeters holes in the wall with
- approximately 25 millimeters in depth.
- Install wall anchors into the holes. Screw the top wall anchors, leave screw length around 8-10 millimeters
- and hang the unit on the screw than marked the position in order to drill another 2 holes at the bottom, drill the holes and install the rest of wall anchors then fasten all of 4 screws.
- 2.4 Assemble the cover with the heater.
- Assemble the cover from the bottom of the heater and push tight on the top of cover.
- Tighten screws to attach the cover with the heater to the same position.
- 2.5 Installation the shower stand.
- Ensure that the shower stand located in the level that the top part of the shower head is not higher than the top part of the unit when hanging the shower head. (See in the picture)
- The shower stand can be adjusted 40 degree.



### 3. PIPING INSTALLATION

- 3.1 Connection point between the unit and the water volume knob and twist the shower the damage to plastic components.
- 3.2 Tighten the connection into the thread located at the bottom of the water volume knob Force gauge do not exceed 40 kgf.cm.



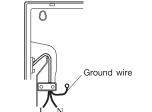
#### The shower head must be installed properly.

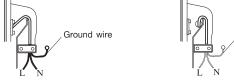
1. Connect to the shower head. ▶ ☐ 2. Connect to the unit. ▶ ☐

#### 4. ELECTRIC WIRE CONNECTIONS

- 4.1 Before connection the wires, please make sure the main breaker is off to cut off
- Use dual insulated wire with at least 4 square millimeters cross-section. (WH-236E, WH-239EP)
- Use dual insulated wire with at least 6 square millimeters cross-section. (WH-246E) • Connect electric wire to the unit from the main switch board through the main
- breaker which is located outside the bathroom. Wire connection must be permanent. 4.2 Electric wire connection to the unit can be done by 2 methods. (as illustrated) Drill a small hole at the rubber to insert the wire on side or at the rear of the unit.

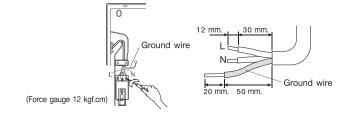
#### Connect the wire on side of the unit Connect the wire at rear of the unit



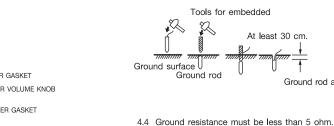


to the terminal "L" and connect neutrons wire into the terminal "N". Use screwdriver to tighten the wires. (Force gauge approximately 12 kgf.cm). If the wires are connected into the wrong terminal, the unit will not work properly. It may result in damage to the circuit or may cause danger to the user.

Peel the wire and connect to the ELB checker by connecting the high voltage cable



- hose by hands until it tight. Do not use any tools during assembly because it may cause
- 3.3 Connect water inlet pipe and water outlet pipe as shown in the picture.



#### 4.5 After grounding process is completed, if ground resistance is higher than 5 ohm,

4.3 The ground wire must be connected to grounding point on the unit.

away from flood area with no sand or limestone.

• Ground rod installation, select the area where moisture stored in the soil and

• The diameter of ground rod is not less than 16 millimeters and the length is not

• Embed the ground rod at least 30 centimeters in depth from ground surface.

additional ground rod must be embedded. Leave the additional one away from the previous ground rod at least equal to the length of ground rod. Connect them together in parallel.

Ground rod at least equal to the length of ground rod

### 5. OPERATION TEST

Grounding process.

less than 240 centimeters.

- 5.1 Check the leakage at any joints by open the valve in the main water pipe. 5.2 Check wire connection before turn on the main breaker (3).
- 5.3 Test the earth leakage breaker (ELB) switch.
- Lift ELB breaker up (1) to connect the circuit.
- Press ELB checker button (2). If the switch move down and cut off the circuit, it means ELB checker perform normal operation.
- 5.4 Operation test on the unit.
- Lift ELB switch up (1) to connect the circuit.
- Press the PUSH ON-OFF button (8), then there a light on the ELB lamp (green) indicator. Room temperature water coming out of the shower head. Then, rotate the water volume knob (7) as designed.
- Rotate the temp. control knob (4) in clockwise direction. The power lamp (red) displays the light. Then the warm water coming out of the shower head and when the temperature of outgoing water reaches the predetermined temperature, the unit will show the light on the control lamp (orange) and the power lamp (red).

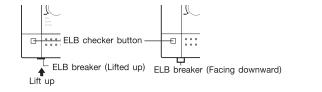
# **INSTALLATION STYLE CLEANING AND MAINTENANCE**

#### 1. Inspection of ELB checker once a month.

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97 Moo 20 Sala Daeng, Bang Nam Priao, Chachoengsao 24000

• Once press the ELB checker button, the circuit shall automatic cut off and you may hear the sound like "Click" and ELB checker is facing downward, it represent normal operation of ELB system. For next operation, remove the switch to its original position.



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คิดบวก ทำบวก

เพื่อเด็กๆ และสัมคมไทย

THAI CITY THAI CITY ELECTRIC CO., LTD.

Sole Distributor in Thailand

2. Cleaning the shower head.

4. Cleaning filter gasket.

not come out properly.

turn off the valve (inlet).

INITIAL INSPECTIONS

Symptom

Water cannot flow properly.

No electricity supply to the unit.

2.2 Cannot control water temperature.

2.3 ELB lamp indicator and power lamp is not working.

3. Do not attempt to repair the unit, if it required qualified technician.

—178 mm.—

facility immediately.

2.1 Water leakage.

cause damage to such components.

Make sure the main breaker is turn off.

Clean filter gasket with clean tap water

and soft brush. Clean the filter gasket

from time to time when the warm water is

• Remove the filter gasket by twisting the

connection at the top of the water volume

knob (7) in anticlockwise direction after

1. Please inspect the following before calling for service.

• Do not use benzene oil, thinner to clean the unit.

3. Cleaning electric water heater unit.

Use soft toothbrush to clean external cover of shower head.

Do not remove and clean the internal parts because it may

• Use damp cloth with mild soup (but not wet), clean external surface.

643/4 New Petchburi Rd., Makkasan, Ratchathewi, Bangko E-mail: callcenter@thaicity.co.th

Check points

Check the filter gasket. It may be blocked. Please

2. Check the shower head. It may be blocked. Please

see cleaning the shower head (on page 16).

2. Check the PUSH ON/OFF button. Is it on status.

1. Check the ELB breaker whether switch is upward.

see cleaning filter gasket.(on page 16)

Check the valve. It may be narrowed.

Check the valve whether it is on.

2. If you find the following symptom during operation, please contact SHARP service

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